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Grems, III et al.

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(54) **ENGINEERING REVIEW INFORMATION SYSTEM**

USPC 707/1, 4, 10, 100, 104.1, 102, 200, 792,
707/796, 802, 803; 700/95, 97
See application file for complete search history.

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G06F 17/00 (2006.01)
G06F 17/50 (2006.01)

(52) **U.S. Cl.**
CPC **G06Q 10/06** (2013.01); **G06F 17/60** (2013.01); **G06F 17/50** (2013.01); **G06Q 10/06311** (2013.01); **G06Q 10/063118** (2013.01)

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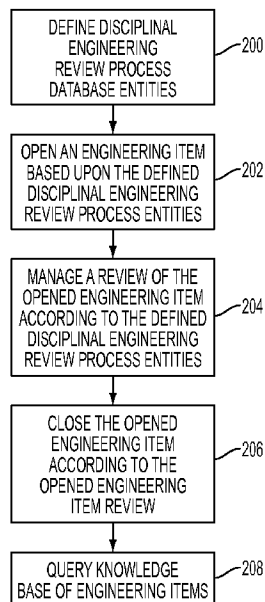
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(57) **ABSTRACT**

A disciplinary engineering review computer information system and method by defining a database of disciplinary engineering review process entities for an enterprise engineering program, opening a computer supported engineering item based upon the defined disciplinary engineering review process entities, managing a review of the opened engineering item according to the defined disciplinary engineering review process entities, and closing the opened engineering item according to the opened engineering item review.

11 Claims, 20 Drawing Sheets



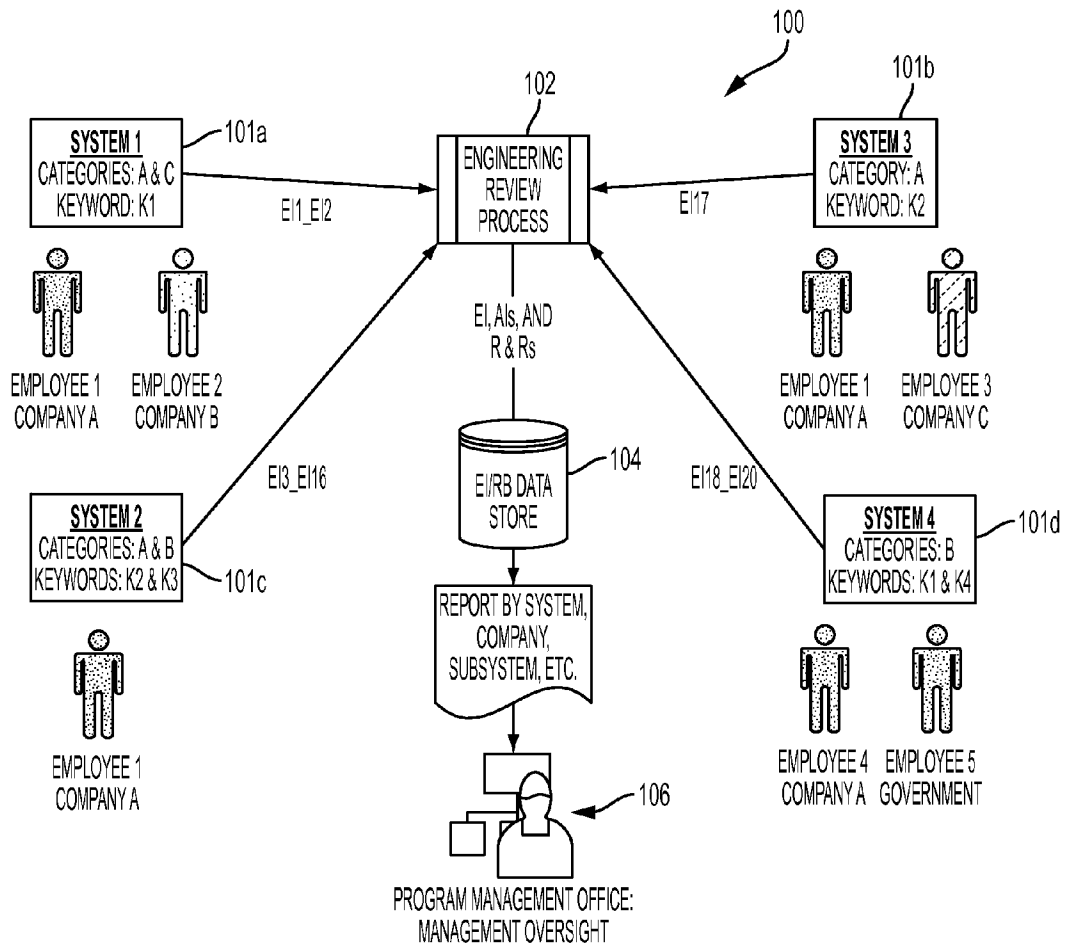


FIG. 1

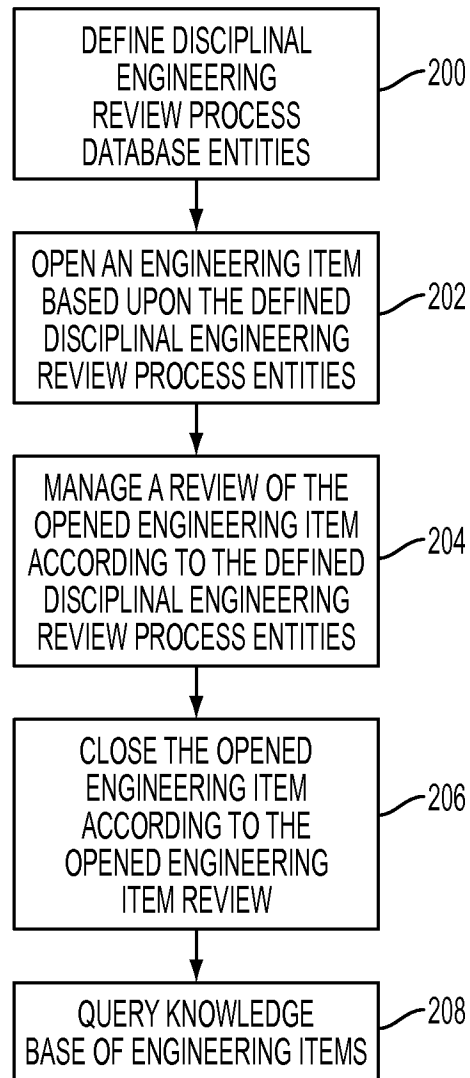


FIG. 2A

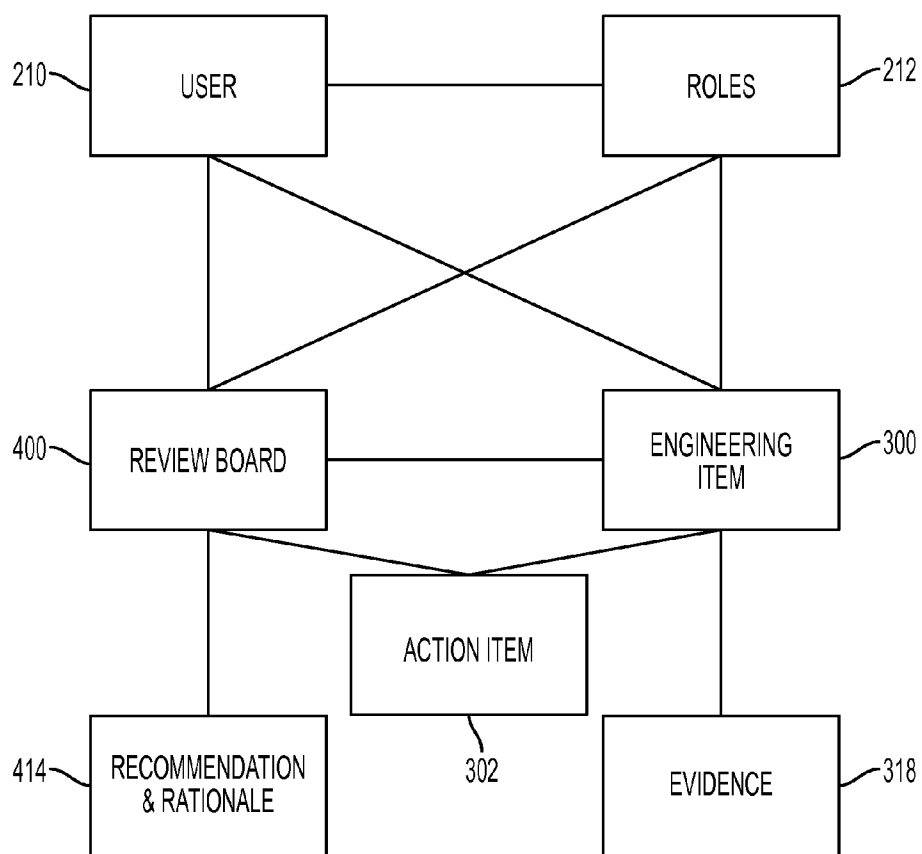


FIG. 2B

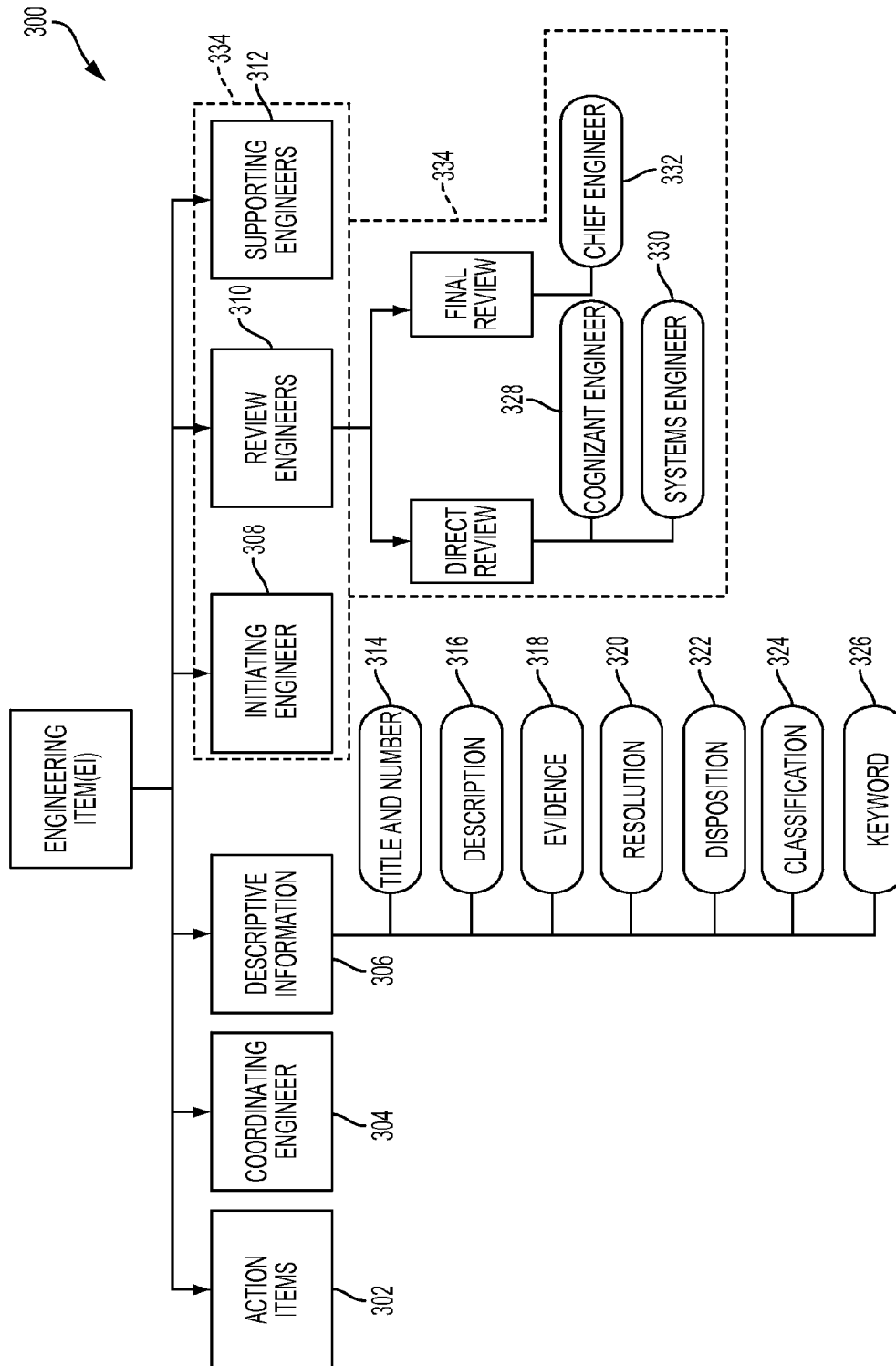


FIG. 3

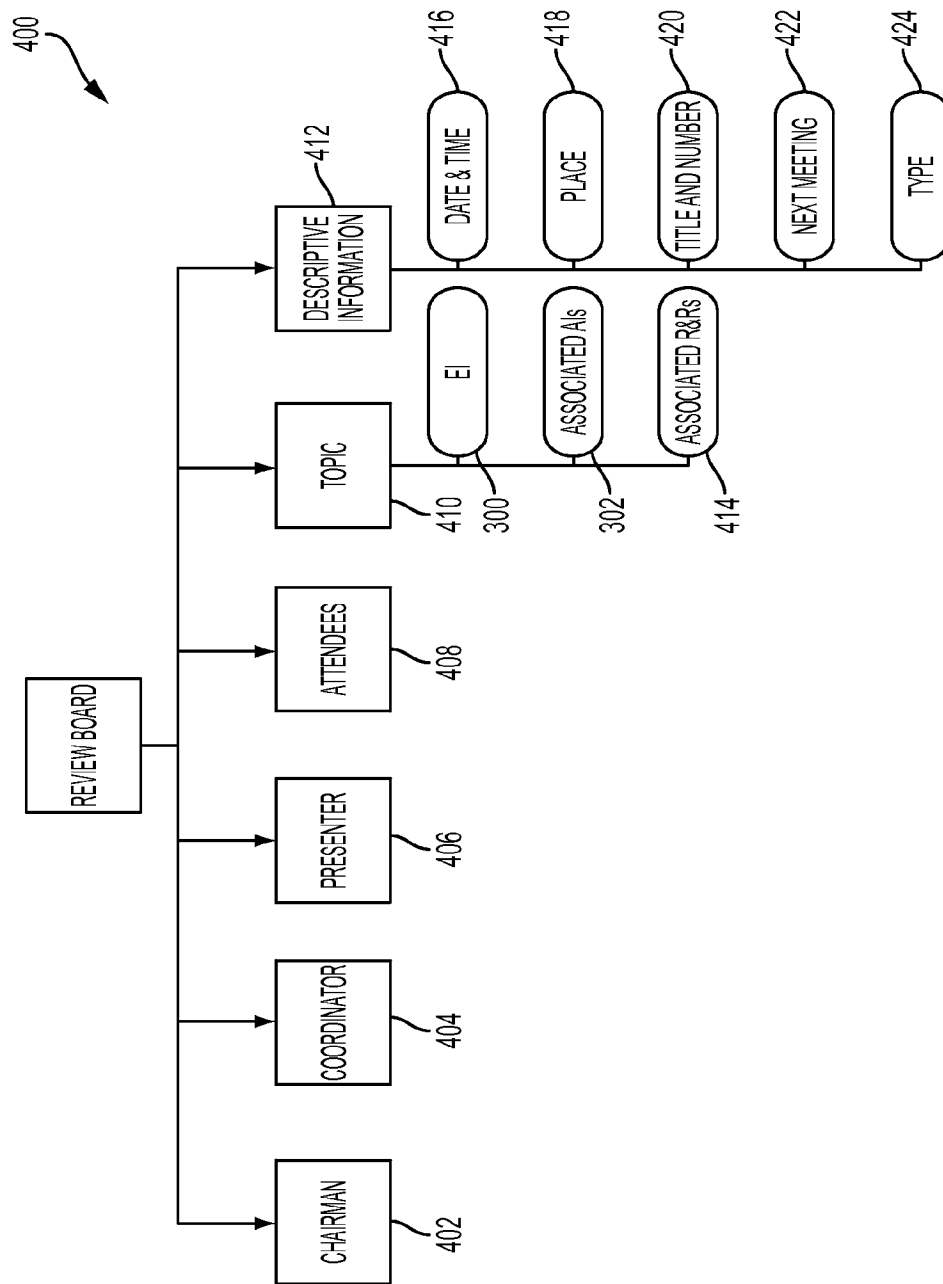
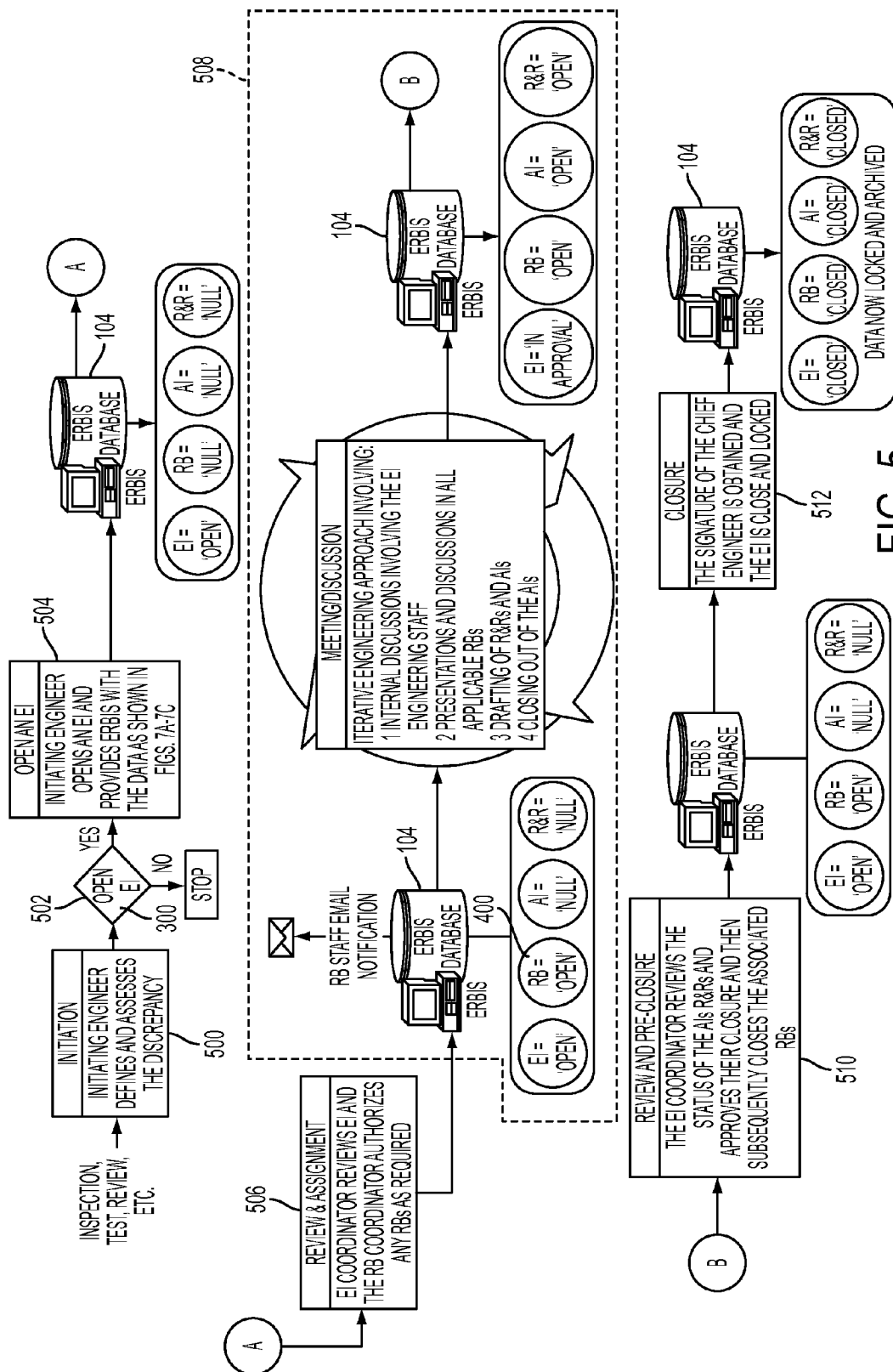


FIG. 4



600

ERBIS

Engineering Review Board Information System

Data Entry Query Documents Contact Us Log Off

Data Entry

Click **Generate** to initiate a new Engineering Review Summary (ERS).

Click **Edit** to access the ERS:

- To generate a printable ERS.
- To enter/update attachments.
- To enter/update Engineering Review Board Results & Recommendations (R&R).

What would you like to do?

- Generate an ERS:
- Edit an ERS:

602


PORTAL


FIG. 6

700

ERBIS
Engineering Review Board Information System

Data Entry Query Documents Contact Us Log Off

Engineering Review Summary

 NOTE: User must save data before leaving this page.

ERS Number: None Assigned

ERS Title:

ERS Site:

Origination Date: 5/24/2004

Referring Action Item:

ERB Required: ☐

ERS Coordinator:

Engineering System Categories:

<input type="checkbox"/> Category 1	<input type="checkbox"/> Category 10	<input type="checkbox"/> Category 11
<input type="checkbox"/> Category 12	<input type="checkbox"/> Category 13	<input type="checkbox"/> Category 14
<input type="checkbox"/> Category 15	<input type="checkbox"/> Category 2	<input type="checkbox"/> Category 3
<input type="checkbox"/> Category 4	<input type="checkbox"/> Category 5	<input type="checkbox"/> Category 6
<input type="checkbox"/> Category 7	<input type="checkbox"/> Category 8	<input type="checkbox"/> Category 9

Vehicles:

<input type="checkbox"/> Vehicle 1	<input type="checkbox"/> Vehicle 10	<input type="checkbox"/> Vehicle 11
<input type="checkbox"/> Vehicle 12	<input type="checkbox"/> Vehicle 13	<input type="checkbox"/> Vehicle 14
<input type="checkbox"/> Vehicle 15	<input type="checkbox"/> Vehicle 2	<input type="checkbox"/> Vehicle 3
<input type="checkbox"/> Vehicle 4	<input type="checkbox"/> Vehicle 5	<input type="checkbox"/> Vehicle 6
<input type="checkbox"/> Vehicle 7	<input type="checkbox"/> Vehicle 8	<input type="checkbox"/> Vehicle 9

Missions/Projects:

<input type="checkbox"/> Mission 1	<input type="checkbox"/> Mission 10	<input type="checkbox"/> Mission 11
<input type="checkbox"/> Mission 12	<input type="checkbox"/> Mission 13	<input type="checkbox"/> Mission 14
<input type="checkbox"/> Mission 15	<input type="checkbox"/> Mission 2	<input type="checkbox"/> Mission 3
<input type="checkbox"/> Mission 4	<input type="checkbox"/> Mission 5	<input type="checkbox"/> Mission 6
<input type="checkbox"/> Mission 7	<input type="checkbox"/> Mission 8	<input type="checkbox"/> Mission 9

Close
Missions/Projects:

Subsystems:

<input type="checkbox"/> Subsystem 1	<input type="checkbox"/> Subsystem 10	<input type="checkbox"/> Subsystem 11
<input type="checkbox"/> Subsystem 12	<input type="checkbox"/> Subsystem 13	<input type="checkbox"/> Subsystem 14
<input type="checkbox"/> Subsystem 15	<input type="checkbox"/> Subsystem 2	<input type="checkbox"/> Subsystem 3
<input type="checkbox"/> Subsystem 4	<input type="checkbox"/> Subsystem 5	<input type="checkbox"/> Subsystem 6
<input type="checkbox"/> Subsystem 7	<input type="checkbox"/> Subsystem 8	<input type="checkbox"/> Subsystem 9

Types:

☐ Mission Unique ☐ Core Vehicle ☐ Certification

Keywords:

314

302

304

324

326

FIG. 7A

700

The diagram shows a form 700 with three vertically stacked sections. Each section contains a text input area and a vertical scrollbar on its right side.

- Description:** The first section, labeled 316, has a text input area and a scrollbar.
- Resolution:** The second section, labeled 320, has a text input area and a scrollbar.
- Disposition:** The third section, labeled 322, has a text input area and a scrollbar.

Each section also includes the text "(6000 Characters Maximum) Current Length:" above the input area.

FIG. 7B

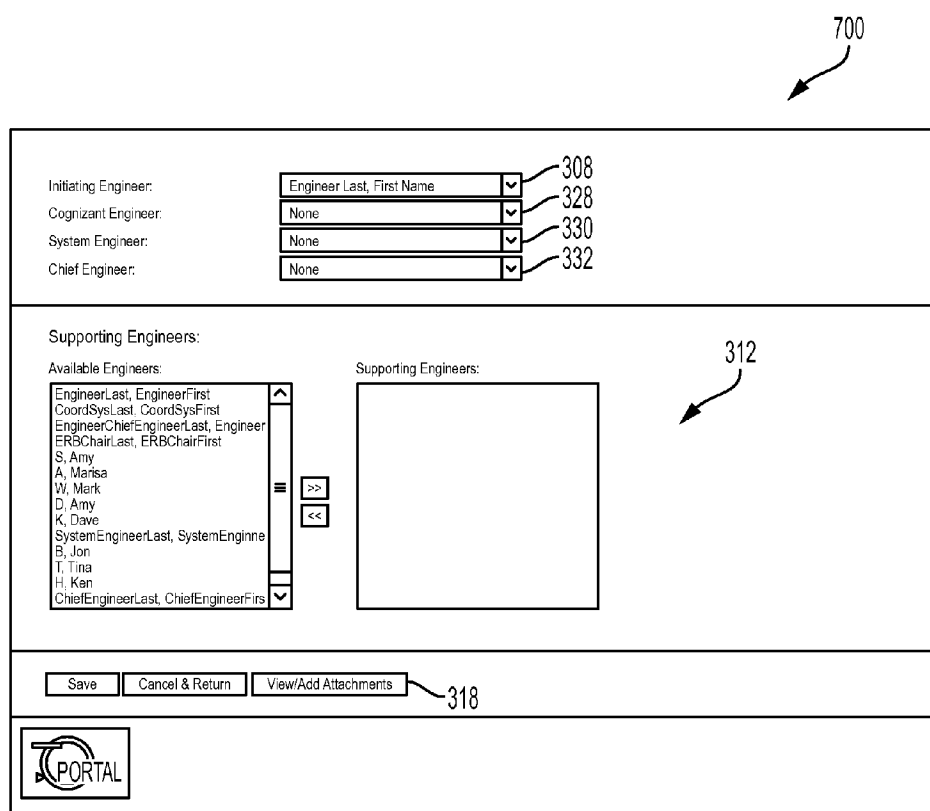



FIG. 7C

ERBIS

Engineering Review Board Information System

Data Entry Query Documents Contact Us LS Portal

Add Attachment to ERS-04-01


 **NOTE:** User must save data before leaving this page.

Name of Attachment:

Description of Attachment:
(Maximum of 8000 characters)
Current Length:

Physical Location of Attachment
(if attachment is not an electronic file):

Location of **NEW** File to be included in Attachment
Leave blank to keep the same file.
(Blank spaces in file name will be replaced with an underscore.
The file name cannot contain the following:
INVALID characters/ \ : = ? * < > |):



710

712

714

716

FIG. 7D

<h1>ERBIS</h1> <p>Engineering Review Board Information System</p>	
Data Entry Query Reports Admin Documents Contact Us ERBIS Admin LS Portal	
<h2>Engineering Review Board Results & Recommendations</h2> <p>NOTE: User must save data before leaving this page.</p> <p>ERS Number: ERS-04-01</p> <p>ERB Number: None Assigned</p> <p>ERS Title: Test</p> <p>ERB Title: <input type="text"/></p> <p>ERB Chair: <input type="text" value="None"/></p> <p>ERB Coordinator: <input type="text" value="None"/></p> <p>ERB Meetings: <input type="checkbox"/> <input type="text"/></p> <p>ERB Presenter: <input type="text" value="None"/></p> <p><input type="button" value="Save & Generate ERB Meeting"/></p> <p>Action Items: <input type="checkbox"/> <input type="text"/></p> <p>There are no Action Items for this ERB.</p> <p><input type="button" value="Save & Generate Action Item"/></p> <p>Recommendation & Rationale: <input type="text"/></p> <p>There are no R&R for this ERB.</p> <p><input type="button" value="Save & Generate Recommendation"/></p> <p><input type="checkbox"/> Reconvene Required?</p>	

FIG. 8A

ERBIS

Engineering Review Board Information System

Data Entry Query Reports Admin Documents Contact Us ERBIS Admin LS Portal

Add ERB Meeting to ERB-04-01

ERB Meeting Date: ☐ ERB Presenter:

Attended?	Board Member?	Last Name	First Name
<input type="checkbox"/>	<input type="checkbox"/>	EngineerLast	EngineerFirst
<input type="checkbox"/>	<input type="checkbox"/>	CoordSysLast	CoordSysFirst
<input type="checkbox"/>	<input type="checkbox"/>	EngineerChiefEngineerLast	EngineerChiefEngineerFirst
<input type="checkbox"/>	<input type="checkbox"/>	ERBChairLast	ERBChairFirst
<input type="checkbox"/>	<input type="checkbox"/>	Schell	Amy
<input type="checkbox"/>	<input type="checkbox"/>	Achee	Marisa
<input type="checkbox"/>	<input type="checkbox"/>	Wiese	Mark




FIG. 8B

ERBIS

Engineering Review Board Information System

[Data Entry](#) | [Query](#) | [Reports](#) | [Admin](#) | [Documents](#) | [Contact Us](#) | [ERBIS Admin](#) | [LS Portal](#)

Add Action Item to ERB-04-01

i

NOTE: User must save data before leaving this page.

Action Item Number: None Assigned

Action Due Date: ☐

Date Action Closed: Action Not Closed

Primary Actionee:

Secondary Actionee:

812

814

814

Action Item Text: (Maximum of 8000 characters)

Current Length:

Action Response: (Maximum of 8000 characters)

Current Length:


FIG. 8C

ERBIS

Engineering Review Board Information System

Data Entry Query Reports Admin Documents Contact Us ERBIS Admin LS Portal

Recommendations and Rationale For ERS-04-01



NOTE: User must save data before leaving this page.

Recommendation Number: None Assigned 414

Title:

Recommendation: (Maximum of 8000 characters)
Current Length:

Rationale: (Maximum of 8000 characters)
Current Length:

414

414

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FIG. 8D

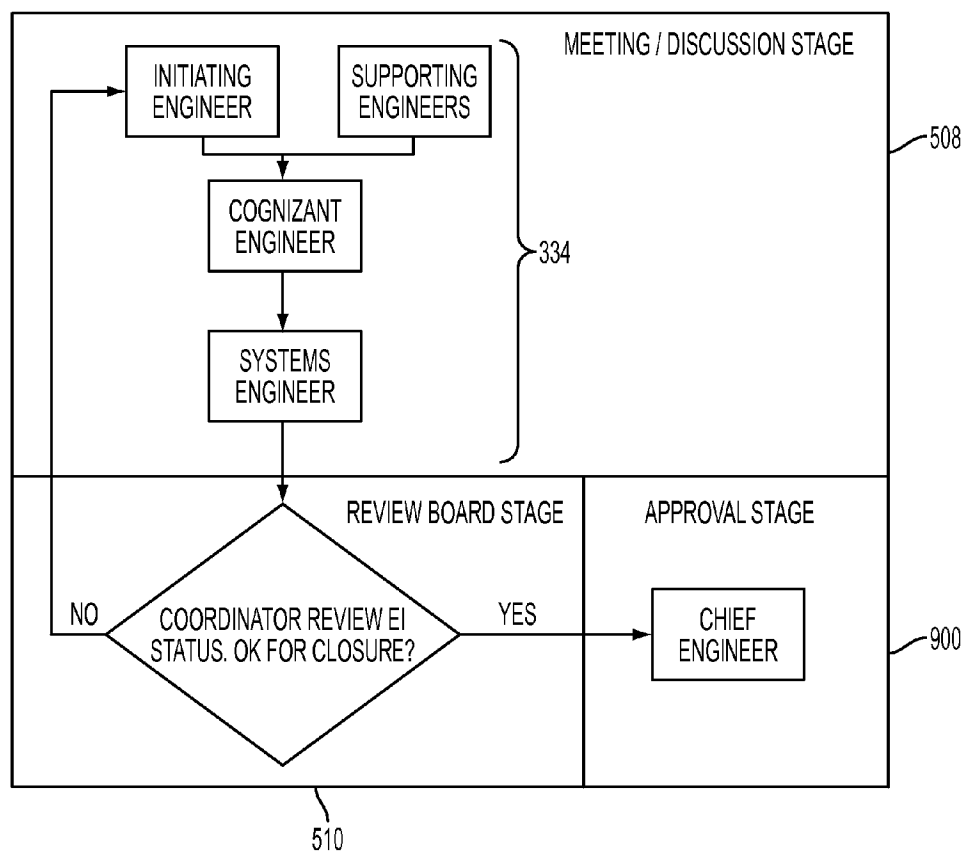


FIG. 9

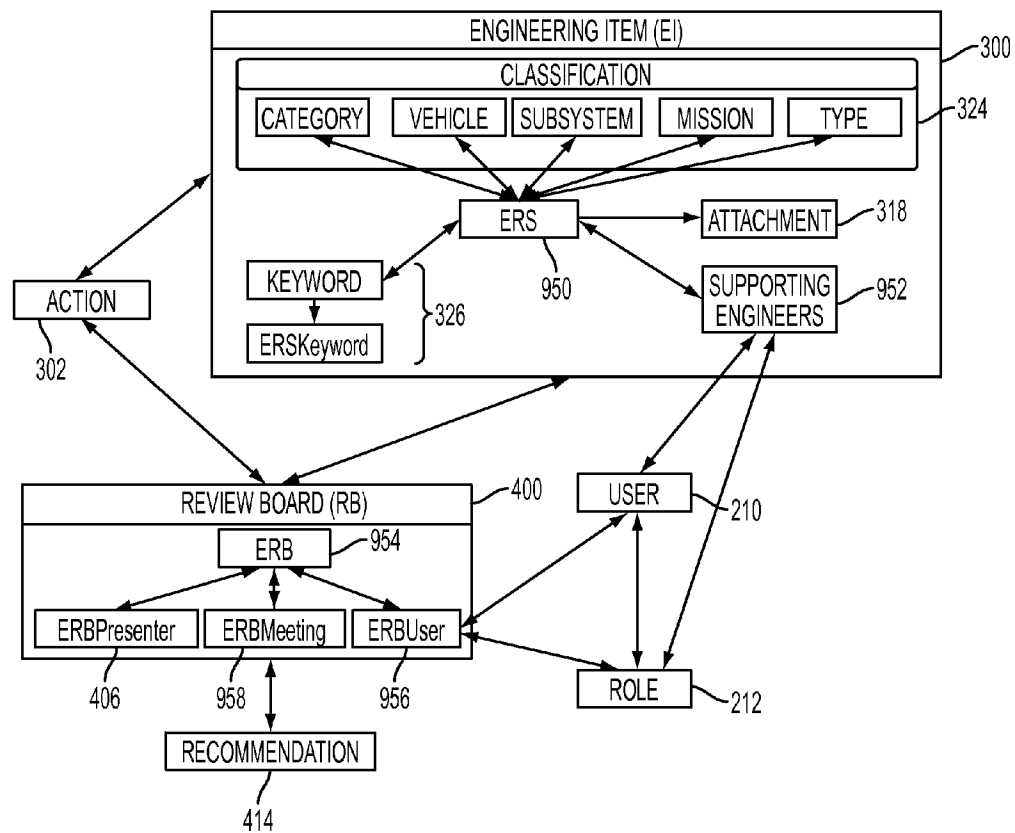


FIG. 10

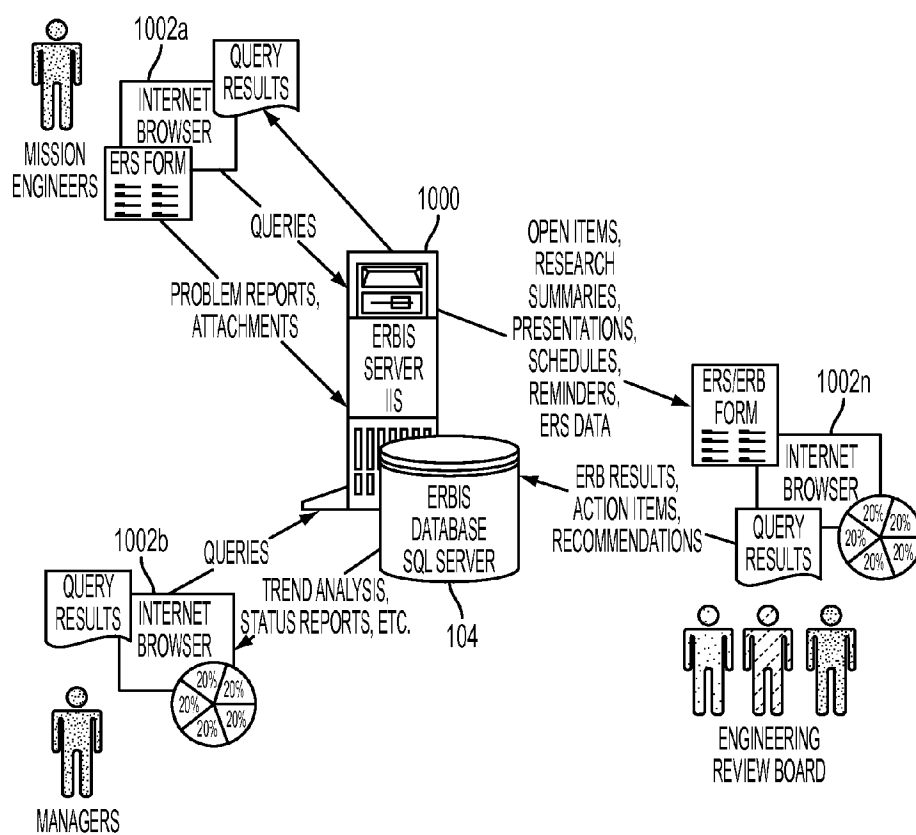


FIG. 11

ERBIS

Engineering Review Board information System

Data Entry Query Reports Admin Documents Contact Us ERBIS Admin Log Off

Query

ERS Number and Title:

ERS Site:

Referring Action Item:

ERS Required: ☐

ERS Coordinator:

ERB Coordinator:

ERB Meeting Date: to

Query Reset

1200

FIG. 12A

ERBIS

Engineering Review Board Information System

Data Entry Query Reports Admin Documents Contact Us ERBIS Admin Log Off

Query Results

1.	ERS-04-01 - Open	Test
	Problem Description 1	
2.	ERS-04-02 - Open	Test
	Problem Description 2	
3.	ERS-04-03 - Open	Test
	Problem Description 3	
4.	ERS-04-04 - Open	Test
	Problem Description 4	
5.	ERS-04-05 - Open	ERS Test V1

Back to Query

1210




FIG. 12B

FIG. 12C

1

ENGINEERING REVIEW INFORMATION SYSTEM

GOVERNMENT CONTRACT CLAUSE

This invention was made with US Government support under prime contract No. NAS10-02026 awarded by the National Aeronautics and Space Administration (NASA). The United States Government may have certain rights in this invention.

BACKGROUND OF THE INVENTION

1. Field of the Invention

The present invention relates to a computer system to support the engineering review process in any engineering field.

2. Description of the Related Art

Managing the people, data and activities associated with the Engineering Review Process (ERP) for an enterprise program presents challenges to the people involved. Conventionally, an enterprise managed the ERP manually using spreadsheets to identify and input a problem and assign personnel to the problem. Cross-referencing data concerning identical problems and causes in different systems or different problems within a single system or both was also done manually.

SUMMARY OF THE INVENTION

An apparatus and a method to disciplinarily support the Engineering Review Process (ERP) across multiple engineering systems for an enterprise program.

Additional aspects and advantages of the invention will be set forth in part in the description which follows and, in part, will be obvious from the description, or may be learned by practice of the invention.

To provide a disciplinary engineering review computer information system by defining a database of disciplinary engineering review process entities for an enterprise engineering program, opening a computer supported engineering item based upon the defined disciplinary engineering review process entities, managing a review of the opened engineering item according to the defined disciplinary engineering review process entities, closing the opened engineering item according to the opened engineering item review and the archiving and cross-referencing of all engineering items for use across the enterprise program.

BRIEF DESCRIPTION OF THE DRAWINGS

These and/or other aspects and advantages of the invention will become apparent and more readily appreciated from the following description of the embodiments, taken in conjunction with the accompanying drawings of which:

FIG. 1 is a diagram of an overall engineering review process across multiple systems and enterprise programs, according to an embodiment of the present invention,

FIG. 2A is a flow chart of a disciplinary engineering review computer information system, according to an embodiment of the present invention,

FIG. 2B is a basic entity-relationship diagram for relationships among disciplinary engineering review process database entities, according to an embodiment of the present invention,

FIG. 3 is a schematic of the Engineering Review Board Information System (ERBIS) representation of an Engineering Item (EI), according to an embodiment of the present invention,

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FIG. 4 is a schematic of the ERBIS representation of a Review Board (RB), according to an embodiment of the present invention,

FIG. 5 is a flow chart of an engineering review process, according to an embodiment of the present invention,

FIG. 6 is a computer user interface display screen image to originate/open an engineering item, according to an embodiment of the present invention,

FIGS. 7A-7D are computer user interface display screen images to complete an opened engineering item, according to an embodiment of the present invention,

FIGS. 8A-8D are computer user interface display screen images to support a review board meeting/discussion, according to an embodiment of the present invention,

FIG. 9 is a flow chart of an opened engineering item closure process, according to an embodiment of the present invention,

FIG. 10 is an example database entity relationship diagram for an Example Launch Vehicle enterprise program, according to an embodiment of the present invention,

FIG. 11 is a functional block diagram of an engineering review process computer system, according to an embodiment of the present invention,

FIGS. 12A-12C are computer user interface display screen images to query the engineering review process knowledge base, according to an embodiment of the present invention.

DETAILED DESCRIPTION OF THE PREFERRED EMBODIMENTS

Reference will now be made in detail to the present embodiments of the present invention, examples of which are illustrated in the accompanying drawings, wherein like reference numerals refer to the like elements throughout. The embodiments are described below to explain the present invention by referring to the figures.

The Engineering Review Process (ERP) at an enterprise, such as a government agency can involve the coordination of Engineering Review Board (ERB) members, and requires complete and careful documentation of engineering issues, in progress and resolved. Essential to any engineering review process is the ability of a user community to capture, store and retrieve information. According to the embodiments, the type of information generated throughout the ERP is used build the database of information that enables metrics to be established and lessons learned to be tracked. For example, a government agency's engineering community needs enabling tools to make the ERP easier to administer so that enterprise program planners could focus on the unique technical challenges of each enterprise program. ERBIS documents, manages and facilitates the communication that is critical to the ERP. ERBIS allows the initiating engineer to log in and originate/open an Engineering Item (EI), also referred to as an Engineering Review Summary (ERS), as defined in more detail below. ERBIS automatically assigns an EI number and provides an automated notification process for the appropriate reviewers. The automatic tracking system allows engineers to view the progress on action items, open issues, and final resolution in connection with an EI. The built-in, mandatory approval process enables the ERP members to better manage the resolution process.

ERBIS provides an efficient way for an enterprise to enforce the ERP. This web-based system is available to all approved users from any location. The ERBIS knowledge database is searchable by defined disciplinary engineering review process entities, for example, in the case of a launch program, by launch vehicle, mission, part number, system or

vendor. ERBIS supports metrics that facilitates trending and tracking of issues used in risk evaluation. ERBIS allows knowledge management, control of processes, and tracking of activities that prevent “memory loss” for the enterprise program. ERBIS helps reduce risk through the use of a repeat-able process, and lets enterprise program planners focus on the enterprise program and not on the ERP.

The Engineering Review Information System (according to typical embodiments referred to as the Engineering Review Board Information System (ERBIS)) is an information technology (IT) solution that facilitates the management of a set of complex engineering systems under an engineering program. An enterprise engineering program is an enterprise that handles or manages multiple like systems. Although, the embodiments are not limited to an enterprise managing like systems, but ERBIS can be directed to an enterprise engineering program involving multiple different systems. To this end, ERBIS provides the following examples of functionality.

1. The creation of an Engineering Item (EI) in which a particular set of engineering data (e.g., test results) and corresponding evidence (e.g., hardware parts, photographs, etc.) associated with an engineering issue on a given engineering system are stored and classified.

2. A mechanism by which a team of engineers, for example, called the Engineering Team (ET), can publish a Description, a Resolution, and a Dispensation of an EI.

3. A mechanism by which a Review Board (RB) can:

- i. publish RB Recommendations and Rationales (R&Rs) to the Engineering Team
- ii. assign Action Items (AIs) to the Engineering Team
- iii. monitor progress in the investigation of a given EI, and
- iv. monitor completion of the associated (AIs).
- v. A method for assigning each user Roles and Responsibilities.

vi. A formal sign-off process in which an EI can be closed only when the Engineering Team and the Review Board have reached a consensus.

6. A permanent archive of all EIs and their associated data and evidence.

7. A structured classification method for categorizing an EI.

8. A set of keywords associated with an EI.

9. A search method based on the classification.

10. A cross-referencing method by which all EIs that meet a certain set of search criteria (keywords and/or classification) can be queried and reported.

11. Easy, real-time, dynamic, customizable keywords and classification methods based on the particular terminology used on a given engineering enterprise program.

12. Universal access at any location that has access to the world-wide-web.

The herein described and claimed embodiments are not limited to the above example functionalities and others may be realized.

The present invention provides an overall platform to cover the engineering review process in many different engineering fields, such as (without limitation) a space launch vehicle program by a government agency. For example, applications to activities as diverse as building an automobile, constructing a power plant, or the like are accommodated by ERBIS with simple cosmetic changes to the user interface display screens presented to the user. The reason for this broad applicability is the fact that the ERBIS process provides and implements an abstract approach based on a set of best practices common to all engineering disciplines. Most notably amongst these are (1) the need for careful documentation of the investigations into the issue in question, (2) the need for

external review of the results using a formal process, and (3) the acquisition of institutional knowledge for use across all applicable systems. The first two concepts are local in scope, being confined to the investigation of the issue in question. The third of these concepts, the acquisition of knowledge, requires a synthesis of data from a variety of sources and the recognition of any patterns that emerge.

The following definitions aid in understanding the embodiment(s):

The term “Engineering Item” (EI) refers to an official ERBIS record of an “issue.” An “issue” is defined as the results of an inspection, a test, a review, or similar activity, and is most often identified with a discrepancy and/or observation in the behavior of a thing, hardware- or software-component from what is expected or required. Examples of an issue range from cracks in a metal part, underperformance of a piece of electronics, a system crash in a piece of software, and so on.

The term “Enterprise Engineering Program” or “Enterprise Program” refers to an enterprise project that deals with multiple systems, each comprised of multiple subsystems and multiple parts, all grouped together by a common purpose. For example, a government agency’s Example Launch Vehicle program, where the agency is an enterprise. The Example Launch Vehicle program can, for example, cover a plurality of different manufacturers with a plurality of different configurations of a plurality of different classes of launch vehicles. Considering that each launch vehicle can have approximately 10 major subsystems and each of these can be further divided into sub-subsystems, components, and parts, it is clear that the degree of complexity is very large and failure in any part, component, or subsystem can result in the loss of the vehicle and its payload. Thus it is critical that potential “issues” be recognized, investigated, and, as the case may be, subjected to review or oversight (internal and/or external) before launch. In addition, it is critical for the program management office (PMO) of the enterprise to be able to determine whether an issue found with one vehicle could be applicable to other engineering systems, for example, to other similar and/or different vehicles. For example, if the launch vehicles or rockets of manufacturer A and manufacturer B share a common subsystem, then an issue with a particular subsystem on a manufacturer A rocket may also affect the manufacturer B rocket. ERBIS facilitates the tracking of issues by a variety of classifications depending on the engineering program, such as in a launch vehicle program, a vehicle (e.g., rocket in this example), a manufacturer, or a mission type (low-Earth orbit) for the vehicle, or any combinations thereof.

ERBIS tracks and controls all critical Engineering Items (EIs), associated with an engineering program, by imposing a rigorous disciplinary process used in conjunction with an information technology (IT) solution. Once an issue is identified, ERBIS defines best practices by accommodating one or more (in any order) of:

1. a clear and concise Description of the EI
2. the careful collection of supporting evidence
3. a careful and rigorous disciplinary process by which an EI is investigated
4. external review of the Resolution and Disposition of an EI, and
5. complete documentation of the findings in a fashion that permits use across the enterprise program.

To enable programmatic (as in enterprise engineering program) use, each EI must be classified and cross-referenced using a set of criteria. Generally, there are multiple ways of categorizing an EI based on such criteria as the type of system, the manufacturer, the type of subsystem, part numbers,

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etc. Additionally, each EI is assigned a set of keywords as additional classification criteria. For example, the program management office (PMO) of an engineering program can specify the EI categorization and/or keywords, which can be updated by the ERBIS system administrator.

The ERBIS embodiments can be implemented using computing hardware (computers) and/or software, such as standard web-based and relational database technologies to enable entering EIs, the monitoring of the formal process by which each EI is addressed, and an infrastructure by which all available EIs are archived, cross-referenced, and made available for reporting.

FIG. 1 is a diagram of an overall engineering review process addressed by ERBIS for management across multiple systems of an engineering program, according to an embodiment of the present invention. FIG. 1 illustrates a process of the present invention as applied to a hypothetical engineering program. In FIG. 1, the engineering program 100 comprises four systems 101a-d labeled as Systems 1 through 4. However, any number of systems can be involved. The systems are not restricted as to type. A category indicator and set of keywords (K) categorize each system. Several personnel are charged with testing, inspecting, or reviewing various aspects of the systems. As an example, consider the case of System 3. During testing, Employees 1 and 3 note an issue with a component and initiate an EI. The EI is subjected to a formal process (described in detail below) that involves review and sign-off of the EI by additional engineering staff, such as Employees 2 and 5 and also by a representative of a program management office (PMO) 106. Once the review is complete, the EI is archived and cross-referenced in the database 104 (EI/Review Board (RB) data store). The program management office (PMO) 106, which oversees the program, can monitor the progress of a specific EI or can get reports on all EIs associated with a given classification. For example, if the PMO 106 queries ERBIS for all systems classified as falling into category A, ERBIS will return information about systems 1, 2, and 3 and will provide access to EIs 1-17. Alternatively, the PMO 106 may want systems that have K1 as a keyword. ERBIS will then return EIs 1 & 2 and EIs 18-20 associated with System 1 and System 4, respectively. Of course, ERBIS will return no results for a query that asks for all data on systems that fall into category C with K3.

FIG. 2A is a flow chart of a disciplinary engineering review computer information system, according to an embodiment of the present invention. A disciplinary engineering review computer information system is provided by, at operation 200, defining a database of disciplinary engineering review process entities for an enterprise engineering program, at operation 202, opening a computer supported engineering item based upon the defined disciplinary engineering review process entities, at operation 204, managing a review of the opened engineering item according to the defined disciplinary engineering review process entities, and, at operation 206, closing the opened engineering item according to the opened engineering item review. According to an aspect of the embodiment, a knowledge base of engineering items is creatable based upon opening, reviewing and closing of two or more engineering items through operations 202, 204 and 206, and at operation 208, the knowledge base is queried to support metrics of trending or pattern analysis, status reports, issue tracking, risk evaluation, historical reports, issue resolution, search, etc. According to an aspect of the embodiments, the operation 208 queries are based upon the defined disciplinary engineering review process entities.

FIG. 2B is a basic entity-relationship diagram for relationships among disciplinary engineering review process database

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entities, according to an embodiment of the present invention. Referring back to FIG. 2A, at operation 200, the disciplinary engineering review process entities shown in FIG. 2B are defined, which for an enterprise program comprise (1) user(s) 210; (2) roles of the users 212; (3) review board 400; (4) engineering item (EI) 300; (5) action item (AI) 302; and (6) recommendation and rationale (R&R) 414; and (7) evidence 318. The ERBIS representation of each defined entity will be described. FIG. 3 is a schematic of the ERBIS representation of an Engineering Item (EI), according to an embodiment of the present invention. In FIG. 3, at the highest level, typically according to the embodiments, an EI is described by six attributes, two of which have lower levels of details. Table 1 defines the six attributes. In FIG. 3, an EI 300 comprises action item(s) 302, a coordinating engineer 304, descriptive information 306, initiating engineer 308, review engineers 310 and supporting engineers 312. Further, the descriptive information 306 can comprise title and number 314, description 316, evidence 318, resolution 320, disposition 322, classification(s) or category(ies) 324, and keyword(s) 326. Further, the review engineers 310 can comprise cognizant engineer 328 and systems engineer 330 having a direct review function and a chief engineer 332 having a final review of the EI 300 function. Collectively the initiating engineer 308 and the review and supporting engineers 310, 312 comprise an Engineering Team 334. According to an aspect of the invention, the Engineering Team 334 can be one or a plurality of engineers to support, including perform (as the case may be), in the investigation and closure of an EI 300. According to an aspect of the invention, the coordinating engineer 304 is optional. Thus, an EI 300 is composed of at least descriptive information 306, including description 316, resolution 320, disposition 322, classification 324 and/or keyword 326, and an Engineering Team 334 with final review authority role.

Table 1 is an ERBIS representation of an EI, according to an embodiment of the present invention. Table 1 defines attributes of an EI.

TABLE 1

ERBIS representation of an EI	
Attribute	Definition
Action Item(s)	A list of action item(s) (AIs) that come from all the review boards associated with an EI
Coordinating Engineer	The engineer charged with monitoring the status of an EI and with closing out the R&Rs and AIs associated with the EI
Descriptive Information	The collection of data that assists in the tracking, archival, and cross-referencing of an EI. The collection includes: Title and tracking number Description of the EI, for example, in engineering terms as text Evidence supporting the EI investigation, assessment, and review process of the EI Resolution of the EI to state the root cause of the EI Disposition of the EI stating the method employed in resolving the EI and the success of the resolution Classification data describing a variety of criteria for cross-referencing - enterprise engineering program or application specific Keywords for further cross-referencing - enterprise engineering program or application specific

TABLE 1-continued

ERBIS representation of an EI	
Attribute	Definition
Initiating Engineer	Engineer charged with opening an EI.
Review Engineers	Engineers charged with the review of the EI. The two main classes of review engineers are the direct review and the final review. The direct review class is composed of the Cognizant Engineer, usually the supervisor of the Initiating Engineer, and the Systems Engineer, usually responsible for the system associated with the EI. The final review is composed of the Chief Engineer. Typically in the embodiments, the Chief Engineer is a representative of the Program Management Office.
Supporting Engineers	Additional engineers who support in the investigation and closure of an EI.

FIG. 4 is a schematic of the ERBIS representation of a Review Board (RB), according to an embodiment of the present invention. In FIG. 4, an RB 400, for example, comprises a chairman 402, a coordinator 404, a presenter 406, one or more attendees 408, a topic 410 and descriptive information 412. The topic of an RB 400 is an EI 300 and the EI's 300 associated Action Items (AIs) 302 (see Table 1) and Recommendations & Rationales (R&Rs) 414. The R&Rs comprise the consultations and advice the board 400 delivers on an EI 300. The descriptive information 412 is a collection of data that assists in the tracking, archival, and cross-referencing of an EI 300, such as (without limitation) date and time 416, place 418, RB identification information 420, such as title and number, next meeting information 422, and type of RB 424.

According to an aspect of the invention, the user and user role composition of the RB is not limited to the FIG. 4 configuration and any Review Board user composition of one or more users with appropriate role(s) according to application design who are authorized to manage, including review and dispose, of an EI 300 can be provided.

Table 2 is an ERBIS representation of an example RB 400 defining six RB attributes, according to embodiment of the present invention.

TABLE 2

ERBIS representation of an RB	
Attribute	Definition
Chairman	Project management office representative charged with running the RB and giving final say.
Coordinator	Person charged with facilitating the convening and execution of an RB.
Presenter	The engineer charged with presenting the EI to the RB.
Attendees	Engineers and/or Reviewers who attend the RB
Topic	The topic of an RB is an EI and its associated AIs (see Table 1) and Recommendations & Rationales (R&Rs). The latter comprises the consultations and advice the board delivers on an EI.
Descriptive Information	The collection of data that assists in the tracking, archival, and cross-referencing of an EI. The collection, for example, includes Date and Time Place Title and tracking number Next meeting time if meeting is adjourned before completion Type of RB - enterprise engineering program or application specific

Table 3 is an ERBIS representation of an example AI 302 defining attributes of the example AI 302, according to an embodiment of the present invention. An action item 302 is any required action given by the RB 400 to the Engineering Team 334 (see FIG. 3) associated with an EI 300 (for example, Initiating Engineer 308, Cognizant Engineer 328, Systems Engineer 330, and Supporting Engineers 312). For example, an action item can be to locate a person for an RB 400 meeting, perform a task to review a result thereof, etc. According to an aspect of the embodiments, the RB 400 assigns AIs 302 to EI investigative personnel, such as the Engineering Team 334, to investigate for closure of an EI 300. According to an aspect of the embodiments, the AI 302 is not limited to Table 3 and any AI 302 according to application design can be provided that identifies an action or task assignable by the RB 400 to personnel to manage, including perform, and the action's status, including due date(s) and open/close state, in support of investigation and closure of an associated EI 300. According to an aspect of the embodiments, the RB 400 can query knowledge base of EIs 300 to provide AIs 302. According to an aspect of the embodiments, AIs 302 can be assigned to anyone the RB 400 wants, not necessarily the current Engineering Team 334, although once an AI 302 is assigned, the actionee becomes a member of the Engineering Team 334.

TABLE 3

ERBIS Representation of an Action Item	
Attribute	Definition
Action Item Number	An application-generated ID for the action. Its format can be as follows: AI-YY-NNN-SSS Where: AI - is a constant YY-NNN - from the owning or associated EI SSS - is a sequence number
Action Due Date	Date the action is due
Date Action Closed	Date the action is closed. This field can be automatically completed once the AI is marked closed.
Primary Actionee	Name of the person responsible for this action or for entering the action information into ERBIS, if someone else is responsible for the action (see below).
Secondary Actionee	Name of the person responsible for this action. Used only when the person responsible does not have authority to use the ERBIS system.
Action Item Title	Title description of the action
Action Item Text	Full text description of the action
Action Response Status	Full text description of the response to the Action Item Open or closed

Table 4 is an ERBIS representation of an example R&R 414, according to an embodiment of the present invention. Table 4 defines example attributes of an R&R 414. A R&R 414 is advice given by the RB 400 to the Engineering Team 334 (e.g., Initiating Engineer, Cognizant Engineer, Systems Engineer, and Supporting Engineers) associated with an EI 300. According to an aspect of the embodiments, the R&R 414 is not limited to Table 4 and any R&R 414 according to application design can be provided that identifies an RB 400 advice to personnel associated with an EI 300 in support of investigation and closure of the EI 300. According to an aspect of the embodiments, the RB 400 can query knowledge base of EIs 300 to provide R&Rs 414.

TABLE 4

ERBIS Representation of a Recommendation and Rationale	
Attribute	Definition
Recommendation Number	An application-generated ID for the user. It can be generated by using the EI number's year and sequence corresponding to an EI identifier (e.g., title and tracking no. 314). Its format can be as follows: REC-YY-NNN-SS Where: REC - is a constant YY-NN - is from the owning EI SS - is a sequence number

TABLE 4-continued

ERBIS Representation of a Recommendation and Rationale	
Attribute	Definition
Title	A brief description of the recommendation
Recommendation	Recommendation text
Rationale	Recommendation rationale

Evidence **318** can be any type of information, be it physical (e.g. broken part), written (e.g., test results), or digital (e.g., a recording or digital picture) that documents or supports the descriptive information associated with an EI **300**. ERBIS tracks the evidence **318** in the form of attachments to an EI **300**; in the form of computer readable or accessible data, such as electronic files (documents, digital pictures, bar code, etc.) or specification of locations for actual items (e.g., mounting bracket hardware is found in cabinet B at work site Q).

A user **210** is defined to be anyone who has a user account in ERBIS. The only required attribute of a user **210** is any unique user identifier, such as a user name. However, the embodiments are not limited to only a user name attribute, and other user related attributes can be provided, such as (without limitation) user identification information, user authentication information, etc. According to an aspect of the embodiments, the users **210** can be any combination of users from the enterprise program or outside consultants, and the system can assign appropriate roles for limiting data access and/or manipulation. Although, in the case of outside consultants, such consultants would be assigned appropriate roles for data access and/or manipulation and authority to sign-in as a user **210**.

User Roles **212** in ERBIS define the authority and control that an individual user **210** can have over an EI **300**, RB **400**,

etc. Table 5 defines the various example roles a user may have, according to an embodiment of the present invention. However, the embodiments are not limited to the user roles **212** in Table 5 and other user roles can be provided. According to an aspect of the embodiments, typically the roles in ERBIS control what a user **210** can do and not what a user can see. If a user **210** has access to ERBIS, the user **210** can see any information in ERBIS (although the user **210** may not be able to change the information). ERBIS is intended to be open to all members of the enterprise, such that data dissemination is a significant functionality of ERBIS. However, the embodiments are not limited to such a configuration, and user roles can be assigned to also limit information access at any level, such as (without limitation) viewing, manipulation, transmission, confirmation/approval, etc.

TABLE 5

ERBIS Representation of Roles	
Attribute	Definition
Viewer	Read-only access to EI/RB data
Engineer	The Engineer role allows engineers to enter a new EI. Engineers are permitted to edit an existing EI and its attachments only if they have been identified as a participant of the RB review and evaluation process. This assignment is made by identifying an Engineer as an Initiating, Cognizant or Systems Engineer on the particular EI under review.
Coordinator	A user assigned to the Coordinator role may act as Coordinating Engineer for an EI, the Coordinator for and RB, or both. For example, only Coordinators may be assigned to close AIs, R&Rs, and RBs in ERBIS.
Chief Engineer	Responsible for ultimate signoff on an EI.
Administrator	Can change user roles, change category labels, add accounts, and perform system maintenance.

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Referring back to FIG. 2B, which is a basic entity-relationship diagram for relationships among disciplinary engineering review process database entities, a user **210** is a member of a review board **400**, a user **210** has one or more roles **212** and a user is assigned to an engineering item **300**. Further, a user **210** has a role **212** in the review board **400**, and has a role in the investigation of an engineering item **300**. A review board **400** reviews and/or evaluates an engineering item **300** and an engineering item **300** belongs to or is subject of a review board **400**. Further, a review board **400** assigns action items **302** for an engineering item **300** and an engineering item **300** owns the action items **302**. Further, an engineering item **300** has evidence related to the engineering item **300**. Further, the review board **400** advises through recommendations and rationales (R&Rs) **414** concerning an engineering item **300**. All the relationships in FIG. 4 are many-to-many except that in a typical embodiment each RB **400** is associated with only one engineering item (although the embodiment is not limited to such a configuration). In addition, not every engineering item **300** needs to have associated review boards **400**, action items **302**, or recommendations and rationales **414**. However, if there are AIs **302** and R&R **414** associated with an EI **300** then there must be at least one corresponding RB **400**, because a review board **400** generates or provides R&Rs **414** and submits action items **302**.

FIG. 5 is a flow chart of an engineering review process, according to an embodiment of the present invention. In FIG. 5, the status of an EI **300**, and associated RBs **400**, AIs **302**, and R&Rs **414** is denoted by the filled circles. Shown here are the cases when there is at least one RB **400**, R&R **414**, and AI **302**. The status of any of these items is 'Null' if they do not exist. FIG. 5A deals with the ERBIS engineering process,

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which is defined as the process followed from the time an EI 300 is initiated until the time the EI 300 and its associated RBs 400, AIs 302, and R&Rs 414 are closed.

In FIG. 5, at operation 500, a user 210, for example, an engineer, inspects, tests, reviews or performs related activity for an engineering system issue, for example, a manufacturer's launch vehicle as an engineering system of an Example Launch Vehicle program as an enterprise program. If, at operation 500, the user 210 identifies a discrepancy and/or observation, the user can define and assess the discrepancy and/or observation by opening an engineering item 300 and inputting EI information. FIG. 6 is a computer user interface display screen image 600 to open an EI 300, according to an embodiment of the present invention. In FIG. 6, a user 210 can manipulate a computer selectable displayed area 602 to generate and/or edit an EI 300. Therefore, if, at operation 502, the engineer 210 decides that the assessment results of the discrepancy warrant the opening of an EI 300, at operation 504, the engineer uses ERBIS where he or she enters some minimal set of the EI attributes. Typically according to the embodiments, at operation 504, the engineer 210 becomes the Initiating Engineer 308 who opens an EI 300 and inputs at least one of the Description 316, the Classifications 324, the Keywords 326, or any combinations thereof. According to an aspect of the embodiments, the initiating engineer 308 can also input the Cognizant 328 and Systems Engineer 330 at the time the EI is opened. At operation 504, ERBIS stores the opened EI 300 information in the ERBIS knowledge base 104.

FIGS. 7A-7D are computer user interface display screen images to complete an opened engineering item, according to an embodiment of the present invention. In FIGS. 7A-7C, the user interface 700 provides a data input interface according to any known techniques, such as drop down menus, check boxes, input fields (text boxes), etc., for classifications 324 and keywords 326 of an EI 300, defining the vocabulary and environment of possible issues to be tracked in connection with an enterprise program. So, for example, in case of the Example Launch Vehicle enterprise program, classifications 324 are engineering system categories for the Example Launch Vehicle enterprise program, launch vehicles, missions/projects, subsystems that are in those launch vehicles, type information, and so on, associated with the enterprise program. The classifications 324 and keywords 326 are defined at operation 200 in FIG. 2A to discipline a user 210, such as an initiating engineer 308, in finding or observing, identifying and reporting an engineering system problem (issue). The classifications 324 and keywords 326 can support controlling as a management policy the level of scrutiny and confidence that goes into the necessary steps to close and open an issue or an open engineering item 300 against an engineering system problem. Further, the classifications 324 and keywords 326 provide relevancy of preadmissions of issues, searchability, cross-referencing other issues or trending, tracking, or the retrievability of old information to support ongoing activities in the enterprise program.

According to an aspect of the embodiments, the classifications 324 and/or keywords 326 relate or correlate an issue to accepted words in use by the enterprise program to standardize the descriptions 316 of issues input by the user(s) 210, for example, by the initiating engineer 308 in the description 316 of an EI 300 (FIG. 7B), creating a knowledge base of issues in connection with an enterprise program. Further, according to another aspect of the embodiments, the classifications 324 and/or keywords 326 can be real-time, dynamically set by users 210 having appropriate roles 212 to provide a real-time, dynamic standardization of the descriptions of issues 316.

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According to an aspect of the embodiments, the classifications 324 and/or keywords 326 are established in consultation with enterprise program personnel, by studying the enterprise program, or based upon engineering or industry societies that define engineering systems, or any combinations thereof.

In FIG. 7B, the initiating engineer 308 inputs the issue description 316. Only the issue description 316 field needs to be completed to initiate or open an EI. The resolution 320 and the disposition 332 can be completed based upon the meeting/discussion stage involving the RB 400. According to an aspect of the embodiments, all three fields of description, resolution and disposition, must be completed and signed-off via the meeting/discussion stage 508 (described below) to close the opened EI. In FIG. 7C, the initiating engineer 308 identifies himself/herself as the engineering team 334, and can further identify (as the case may be) the engineering team 334 by inputting the cognizant engineer 328, system engineer 330, the chief engineer 332, or the supporting engineer(s) 332, or any combinations thereof. In FIG. 7C, evidence 318 can be associated with the EI 300, for example, as computer readable data attachments. An evidence attachment 318 is a representation of the evidence (either computer readable or a pointer to physical evidence) associated with an opened EI 300. In FIG. 7D the user interface 710 is a data input interface to input issue evidence 318 for an opened EI 300. For example evidence 318 that can be entered into ERBIS comprise attached or locatable computer data files 712, evidence description information 714, physical location information of identified evidence 716, or any combinations thereof. According to an aspect of the embodiments, the evidence 318 is searchable as part of providing an engineering review process knowledge base.

According to an aspect of the embodiments, the minimum data for opening an EI can be an EI identifier 314, initiating engineer 308 identification, an engineering system issue description 316 and some form of description categorization, such as classification 324 and/or keywords 326. In FIG. 7C, once the data has been entered to open an EI 300, the user 210 can choose to save, cancel or view attachments (FIG. 7C). Once the EI 300 has been initiated, the EI Coordinating Engineer can override the data. Typically according to the embodiments, a Coordinator role permits changing any data field (as described in more detail below).

In FIG. 5, at operation 506, an EI Coordinating Engineer 304 can review the opened EI 300. The EI Coordinating Engineer can be charged with monitoring the status of an EI 300, entering information/content of the RB 400 defined R&Rs 414, or the assigned AIs 302 associated with the EI 300. The EI Coordinator 304 can be charged with ensuring that the correct AIs 302 are assigned to the Engineering Team 334, according to the RB 400. Further, at operation 506 the RB Coordinator 404 is informed of the opened EI 300, and the RB Coordinator 404 determines whether any RBs 400 should be formed or called and authorizes any such RBs 400 as required. The determination of whether an RB 400 should be called can be application dependent or automatically determinable based upon provided criteria, or any combinations thereof. Thus, the next stage 508 is the RB 400 Meeting/Discussion stage in which Engineering Team 334 attempts to research and solve the EI 300 subject to the satisfaction of an RB 400. The very nature of this stage 508 precludes a fixed timeline or representation, but the system supports a real-time, dynamic timeline, representation, and interactive and iterative engineering approach involving enterprise discussions involving the EI engineering staff 334, presentations and discussion in all applicable RBs 400, drafting of R&Rs 414 and AIs 302, and finally closing out of the AIs 302 to close

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the opened EI 300. It is during this stage 508 that any RBs 400 are held, the RBs 400 assign Action Items 302 (AI=open status) for the opened EI 300, and the RBs 400 draft and/or distribute Recommendations and Rationales 414. According to an aspect of the embodiments, the R&Rs 414 by the RB 400 could influence the EI resolution 320 and/or disposition 322. According to an aspect of the embodiments, an EI 300 can have multiple RBs 400 and ERBIS tracks the same based upon the defined database entities (FIG. 2B). Therefore, ERBIS can support the case of having two different topics being discussed that relate to one engineering item 300 at two different boards 400 (assign review boards 400 to different areas of the problem if its necessary) by, for example, having multiple review boards assigned to a single EI 300 or spawning additional EIs 300. And for closure purposes, each of those review boards 400 have to convene and decide that the problem has been solved before closure of the EI (i.e., to close an engineering item, all boards that have met that are discussing the item have to have been closed or the boards have to agree with each other concerning the applicable closure requirements (e.g., description, resolution, disposition, etc.) for the engineering item). Related EIs can be cross-referenced as related. According to an aspect of the embodiments, an action item 302 may in turn spawn another engineering item 300 and ERBIS can track the same base upon the defined database entities (FIG. 2B). According to an aspect of the embodiments, ERBIS searchably documents the review process 508.

More particularly, during this stage 508 as a review process, the RB Coordinator 404 is charged with making sure that RB 400 meetings take place, including any required reconvenes, that data (e.g., investigation, resolution, disposition, etc. in connection with reaching closure of the EI 300) is presented for RB 400 consideration, managing status of AIs 302, such as progress according to schedule, open and/or closed, and that the board's recommendations are disseminated to the Engineering Team 334. According to an aspect of the embodiments, ERBIS actively manages the herein described review process 508, including supporting the RB Coordinator 404 role, for example, by managing (e.g., tracking/maintaining) any meeting schedules, including automatic notifications to users 210, managing AI 302 progress schedule, managing workflow, etc. ERBIS can support such interactive and iterative engineering approach regarding the investigatory side (e.g., Engineering Team 334) as well as the quality assurance (e.g., RB 400) side. When the RB Coordinating Engineer 404 assigns an RB 400, ERBIS automatically tracks which personnel 210 are assigned to which role 212 and sends a notification to the affected parties, for example, via email or other known methods. The same person can hold the role of RB Coordinator 404 and the EI Coordinating Engineer 304, and the converse is not precluded by ERBIS. According to the embodiments, operation 508 can be implemented to support physical in-person meetings and/or computer supported meetings, such as (without limitation) video, telephone, network meetings, etc., or any combinations thereof.

FIGS. 8A-8D are computer user interface display screen images to support a review board 400 meeting/discussion, according to an embodiment of the present invention. FIG. 8A shows the computer screen 800 that the user 210 with the role 212 of RB Coordinator 404 sees when setting up and maintaining the information associated with an RB 400. In FIG. 8A, the RB Coordinator 404 can pick the Chair 402 and the Coordinator (i.e., select himself/herself for the record or pass on the duties to another) as well as call an RB 400 meeting, generate Action Items 302, or enter Recommenda-

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tions and Rationales 414. Should an RB 400 meeting be required, the RB Coordinator 404 can use the screen 810 shown in FIG. 8B to select the attendees and board members. If the RB Coordinator 404 wants to assign an Action Item 302, then he/she would see the screen shown in FIG. 8C. In FIG. 8C, the computer graphical user interface 812 allows the RB Coordinator 404 to manage an action item 302 (see Table 3) via the computer input interface 814 by choosing the due date, the actionees who are assigned, enter a description of the action item 302, enter a description of the action item response, or any combinations thereof. Likewise in FIG. 8D computer graphical user interface 816, the Coordinator can enter Recommendations and Rationales 414 drafted by the RB 400.

According to an aspect of the embodiments, an RB 400 may not be called or required. For example, the Engineering Team 334 can propose an EI Description 316, EI Resolution 320, and Disposition 322. If the Engineering Team 334, which includes a final reviewer and/or approver, such as the Chief Engineer 332, reaches consensus, the Initiating, Cognizant, and System Engineers can "sign" off the EI 300 and the Chief Engineer 332 closes the EI 300 according to operation 512. In particular, for example, for repeat problems with known solutions there might not be a need to go to an RB. According to application design, if a part is scraped, a test correctly rerun, or the proper inputs supplied to a software functional or performance test produces valid results, then there might not be a need for an RB 400. According to an aspect of the embodiments, such known solutions can be identified by cross-referencing the EI 300 knowledge base 104.

In FIG. 5, at operation 510, the Chief Engineer 332 can review the status of the AIs 302 and R&Rs 414 and approve their closure and subsequently close the associated RBs 400. The final outcome of this stage 510, is the completion of all AIs 302, and the agreement between the RBs 400 and the Engineering Team 334 assigned to the EI 300 on the Description 316, Resolution 320 and Disposition 322 of the opened EI 300. ERBIS tracks the approval process for an outstanding EI 300 as consensus is reached by the Engineering Team 334, which includes the Chief Engineer 332 final review and approval, concerning the EI 300 Description 316, the Resolution 320, the Disposition 322, and the response of the Engineering Team 334 to the AIs 302 and R&Rs 414. ERBIS also tracks the approval process of the RB 400, including the Engineering Team 334 seeking concurrence of the RB 400 concerning the opened EI 300. For example, at operation 512, the signature of the chief engineer 332 of an EI 300 is obtained and the EI 300 is closed, locked and archived for the knowledge base 104. Therefore, according to an aspect of the embodiments, closure of an EI 300 requires agreement of at least one engineer with final review/approval authority of the content of an EI 300 (e.g., a single Chief Engineer 332 as the Engineering Team 334 to review and approve the EI 300 content) and an RB 400. According to an aspect of the embodiments, any RB 400 should comprise of the Chief Engineer and at least one other user 210, as a subject matter expert who will present relevant information pertaining to the EI 300 under review. More particularly, ERBIS supports an EI 300 investigative side, such as the Engineering Team 334, and a quality of assurance side, such as an RB 400, to manage (e.g., solve) an identified engineering issue. Preferably the quality of assurance side comprises a member of the engineering team, such as the Chief Engineer 332, and another member independent of the investigative side. ERBIS disciplines the engineering review process by computer supporting closure of an EI 300 based upon required approval (sign

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off) of both the investigative side and the quality assurance side, based upon the defined database of disciplinary engineering review process entities. According to an aspect of the embodiments, the coordinator role(s) are generally one of a delegatee of the Chief Engineer **332** and/or the RB **400**, since the Chief Engineer and the RB have respective final review/approval and oversight decision-making powers/authorities. For example, the EI Coordinator **304** can be charged with the administrative details, which require the authority of the Chief Engineer **300**, to process an EI **300** until closure, but which are either too numerous or burdensome to be carried out directly by the same.

FIG. **9** is a flow chart of an opened engineering item closure process, according to an embodiment of the present invention. In particular, FIG. **9** is a closure flow process of an example signature cycle for an opened EI **300**. As indicated in FIG. **9**, when agreement is reached during the meeting/discussion stage **508** within the Engineering Team **334** of an EI **300**, each engineer identifies acceptance of the closure process by, for example, electronically initializing the EI **300**. At operations **510** and **512**, EI Coordinating Engineer **304** and/or the RB Coordinator **404** with direction from the Chief Engineer **332** of the EI **300** reviews EI status to determine if the EI can be closed and closes all open RBs **400**, AIs **302**, and R&Rs **414** in ERBIS and ensures that the Initiating, Cognizant, and Systems Engineers have all signed-off to the Description **316**, Resolution **320**, and Disposition **322** of the EI **300**. According to an aspect of the embodiments, at operation **900**, the EI Chief Engineer **332**, such as a PMO chief engineer **332**, finally signs-off the EI **300**.

FIG. **10** is an example database entity relationship diagram for an Example Launch Vehicle enterprise program, according to an embodiment of the present invention. In FIG. **10**, the 'ERS' **950** contains all of the descriptive information **316** shown in FIG. **3** except for the Classification **324** and the Keyword **326** data. FIG. **10** shows the 'Supporting Engineers' **952** within the EI **300** entity, which contains all the information related to Coordinating Engineer **304**, Initiating Engineer **308**, Cognizant Engineer **328**, Systems Engineer **330**, Chief Engineer **332**, and other Supporting Engineers **312** as shown in FIG. **3**. Thus, in FIG. **10**, an engineering system issue is described as the ERS **950** and further disciplinarily defined based upon the classifications **324** and/or the keywords **326** (see FIG. **7A**). The engineering system issue description is disciplined, because the classifications **324** and/or keywords **326** are established according to enterprise program policy(ies). The supporting engineers **952** support observation, investigation, and/or resolution of the engineering system issue **950**. Further, the engineering system issue **952** is evidenced, for example, via computer readable data attachment(s) **318**.

In FIG. **10**, the 'ERB' **954** contains the Topic **410** and Title and Number information **420** shown in FIG. **4**. The 'ERBUser' **956** within the RB **400** contains the data for Chairman **402**, RB Coordinator **404**, and Attendees **408** shown in FIG. **4**. The 'ERBMeeting' **958** contains the rest of the descriptive data **412** shown in FIG. **4**. Thus, in FIG. **10**, a topic **956**, which an EI **300**, AIs **302** and/or R&Rs **414**, are presented to a review board **400** and reviewed in meetings/discussions **958** by board members **954**.

FIG. **11** is a functional block diagram of an engineering review process computer system, according to an embodiment of the present invention. In FIG. **11**, an Engineering Review Board Information System (ERBIS) can be implemented in software and/or computer hardware controlling networked computers, for example, as servers and/or clients in case of a client-server network architecture. A computer

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readable media, including a computer data signal embodied in a carrier wave, provide an engineering system issue review service via a software program to control one or more computers according to the herein described processes of embodiments. The embodiments provide methods, apparatuses (computer systems) and/or computer readable media for engineering system issue review services. In FIG. **11** the server **1000** can be any computer serving information to the clients **1002a-n** via wire or wirelessly according to known techniques. In FIG. **10**, the clients **1002a-n** can be any computer to have a client function, including (without limitation) personal computers, wire and/or wireless personal digital assistants (PDAs), wire and/or wireless telephones, laptops, etc. In FIG. **11**, the ERBIS server **1000** stores the ERBIS software and/or hardware, including the knowledge base database **104**, to control the server according to the described embodiment processes of the present invention. According to an aspect of the embodiments, clients **1002a-n** execute Internet based browser software for users **210** to access the ERBIS software on the server **1000** to perform the engineering review process according to the present invention. For example, (1) engineers **210** can open EIs **300** to report problems, including evidence attachments, (2) user engineers **210** and managers **210** can query the ERBIS knowledge base database **104** for trend analysis and status reports, and (3) the ERB **400** can review opened EIs **300**, submit or give action items **302**, give R&R **414**, for example, in form of research summaries, presentations, and receive schedule information, reminders, and other EI data. The embodiments provide, based upon vocabulary and/or environment of possible trackable engineering system issues at an enterprise program level, a disciplined or structured computer displayed graphical user interface to an engineering system issue review process. The knowledge base database **104** can be implemented using any Structured Query Language (SQL) based relational database. According to an aspect of the embodiments, ERBIS is implemented to be a web-based (browser software based) application so that a very large community can enter data as well as extract data. However, the application could be implemented to function as an operating system based (e.g., MICROSOFT WINDOWS based, etc.) application.

FIGS. **12A-12C** are computer user interface display screen images to query the engineering review process knowledge base, according to an embodiment of the present invention. FIGS. **12A-12C** show the screens that a user **210**, for example, a member of the program management office (PMO) would see when reviewing all EIs **300** at an enterprise programmatic level. FIG. **12A** shows a high-level summary computer graphical user interface screen **1200** of all the EIs **300** in ERBIS. By selecting the Query button, the PMO representative can then see all the EIs **300** associated with a given search criteria based upon the disciplinary engineering review process database entities, including attributes thereof, such as (without limitation), classification **324** and/or keywords **326**. FIG. **12B** is a computer graphical user interface screen **1210** of the results of an example search of the knowledge base database **104**. Lastly, a member of the program management office (PMO) can get a summary of the information related to a specific ERS **300** by selecting, for example, an ERS number. FIG. **12C** is a computer graphical user interface screen **1220** of an EI **300** summary. Therefore, according to the embodiments, ERBIS focuses on the problem at hand via the EI **300** and how the EI **300** has been resolved. ERBIS allows retrieving a closure history of the EI **300**, including the EI's assigned RBs **400** and the RBs' actions. For example, all review boards that an engineering

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issue has been assigned are actually tracked within the engineering issue itself, which can be accessed.

The present invention has been described to provide a method and computer system to enforce disciplinary resolution of observed engineering system issues in an enterprise program and to provide a knowledge base of such engineering system issues. A method and computer system, comprising defining disciplinary engineering review process database entities for an enterprise engineering program including one or more engineering systems; opening a computer supported engineering system issue based upon the defined disciplinary engineering review process entities; managing a review of the opened engineering system issue according to the defined disciplinary engineering review process entities; and closing the opened engineering system issue according to the opened engineering system issue review. The disciplinary engineering review process database entities comprise an engineering item to disciplinarily describe the engineering system issue, including evidence of the engineering system issue, one or more users and assignable roles to the users for investigation of the engineering system issue described in the engineering item, a review board to manage the investigation of the engineering system issue described in the engineering item, action items by the review board in connection with the investigation of the engineering system issue, and engineering system issue recommendation and rationale by the review board. The classification and/or the keyword define the vocabulary and environment of possible engineering system issues to be tracked at the enterprise program level to support queries, metrics of trending or pattern analysis, historical reports, status reports, risk evaluation, issue resolution and/or disposition, or any combinations thereof. The system can be used to track engineering system issues by any level group other than at the enterprise program level. However, the system can be more beneficial for higher group levels, because more people can contribute and share the data. According to the above example described embodiments, ERBIS is used for a completed system (such as an existing or completed launch vehicle), but the engineering design effort that goes into any substantial development process or manufacturing process can be addressed by ERBIS. From a hydraulic pump on a rocket to the design of a brake on an automobile. In other words, ERBIS can be used for during a development phase of an engineering system.

The many features and advantages of the invention are apparent from the detailed specification and, thus, it is intended by the appended claims to cover all such features and advantages of the invention that fall within the true spirit and scope of the invention. Further, since numerous modifications and changes will readily occur to those skilled in the art, it is not desired to limit the invention to the exact construction and operation illustrated and described, and accordingly all suitable modifications and equivalents may be resorted to, falling within the scope of the invention. Thus, although a few preferred embodiments of the present invention have been shown and described, it would be appreciated by those skilled in the art that changes may be made in the embodiments without departing from the principles and spirit of the invention, the scope of which is defined in the claims and their equivalents.

What is claimed is:

1. A method for a computer system to implement at least two databases of input data for investigation and reviewing the investigation of an engineering system problem, the method comprising:

executing, by computer hardware including a programmed computer processor, a process to:

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store, in a non-transitory computer readable medium, database entities that define, for an enterprise engineering program, an engineering system problem in a plurality of engineering systems of the enterprise engineering program,

a first database entity of investigative data including a plurality of engineering items, an engineering item configured to:

specify an engineering system problem, which is as a result of an inspection, a test, and/or a review of a thing, hardware-component and/or software-component for an engineering system of the enterprise engineering program and identified with a discrepancy from and/or observation in behavior of a specified requirement, based upon a plurality of attributes trackable at the enterprise engineering program level across the plurality of engineering items and the plurality of engineering systems, the trackable attributes including classifications and keywords defined according to a vocabulary and an environment of engineering system problems at the enterprise engineering program level across the plurality of engineering items and the plurality of engineering systems,

to thereby standardize storage of the engineering system problem at the enterprise engineering program level across the plurality of engineering items and the plurality of engineering systems so that categorization of the plurality of engineering items occurs at the enterprise engineering program level across the plurality of engineering items and the plurality of engineering systems,

specify one or more locatable computer readable data as evidence description information, or physical evidence location information, or any combinations thereof,

specify an engineering team of one or more users and assignable roles to the users for input data of investigation of the engineering system problem described in the engineering item, and

specify an action item in support of investigation of the engineering system problem; and

a second database entity of quality assurance data including a review board item configured to specify status of the review, a review board including a user and a role of the user for input data of review of the engineering item, and recommendations and rationales for closure of the engineering item,

the first and second database entities of investigative data and quality assurance data related in at least a one-to-many relationship of one investigative data to a plurality of quality assurance data through the engineering item of the first database of the investigative data;

receive:

input data for the engineering item, including input data for the trackable attributes including classifications and keywords defined according to the vocabulary and the environment of the engineering system problem at the enterprise engineering program level, the evidence, the engineering team, the action item, and

input data for at least two review board items;

categorize the engineering item at the enterprise engineering program level across the plurality of engineering items and the plurality of engineering sys-

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tems, according to the input data for the trackable attributes including classifications and keywords defined according to the vocabulary and the environment of engineering system problems at the enterprise engineering program level across the plurality of engineering items and the plurality of engineering systems,

to thereby indicate an open engineering item, assignment of the at least two review board items to the opened engineering item and a relationship in the at least one-to-many relationship of the input data of the first database entity of investigative data of the engineering item to the input data of the second database entity of quality assurance data of the at least two review board items; and

cross-reference, according to the input data of the classifications and keywords for the opened engineering item and the categorization of a plurality of other engineering items of the first database of investigative data, the first and second database entities of investigative data and quality assurance data related in the at least one-to-many relationship, to output a search result,

to thereby support the closure of the opened engineering item through the assigned review board items according to the search result of the cross-reference.

2. The method of claim 1, wherein the engineering item further includes a resolution, a disposition, identification of a user from among the engineering team having a lead investigative authority role for the engineering item.

3. The method of claim 1, wherein to receive the input data, an iterative engineering approach is supported involving discussions by the engineering item engineering team, presentations and discussions to the review board, drafting of the recommendations and rationales by the review board, assignment of action items to the engineering item engineering team by the review board, and closing outstanding action items for the closure of the opened engineering item.

4. The method of claim 3, wherein to receive the input data of the review board item, the process:

assigns, to the opened engineering item, the engineering team including at least one engineer having a lead investigative authority role, and

assigns, to the at least two review board items, respective engineers having a review approval authority role for the closure of the opened engineering item.

5. The method of claim 1, wherein the classification and/or the keyword is real-time, dynamically assigned based upon an established terminology at the enterprise engineering program level.

6. The method of claim 1, wherein to receive the input data for the at least two review board items an iterative and interactive engineering approach is supported to obtain an agreement between the investigatory side and the quality assurance side for the closure of the engineering item.

7. The method of claim 1, wherein the executing of the process further comprises to generate a computer displayed graphical user interface displaying the engineering item including the engineering system problem, the evidence, the engineering team, the action item, and the review board item including the recommendations and rationale of the review board.

8. An apparatus configured to implement at least two databases of input data for investigation and reviewing the investigation of an engineering system problem, the apparatus comprising:

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a computer processor programmed to:

store, in a non-transitory computer readable medium, database entities that define for an enterprise engineering program, an engineering system problem in a plurality of engineering systems of the enterprise engineering program,

a first database entity of investigative data including a plurality of engineering items, an engineering item configured to:

specify an engineering system problem, which is as a result of an inspection, a test, and/or a review of a thing, hardware-component and/or software-component for an engineering system of the enterprise engineering program and identified with a discrepancy from and/or observation in behavior of a specified requirement,

based upon a plurality of attributes trackable at the enterprise engineering program level across the plurality of engineering items and the plurality of engineering systems, the trackable attributes including classifications and keywords defined according to a vocabulary and an environment of engineering system problems at the enterprise engineering program level across the plurality of engineering items and the plurality of engineering systems,

to thereby standardize storage of the engineering system problem at the enterprise engineering program level across the plurality of engineering items and the plurality of engineering systems so that categorization of the plurality of engineering items occurs at the enterprise engineering program level across the plurality of engineering items and the plurality of engineering systems, specify one or more locatable computer readable data as evidence description information, or physical evidence location information, or any combinations thereof,

specify an engineering team of one or more users and assignable roles to the users for input data of investigation of the engineering system problem described in the engineering item, and

specify an action item in support of investigation of the engineering system problem; and

a second database entity of quality assurance data including a review board item configured to specify status of a review, a review board including a user and a role of the user for input data of review of the engineering item, and recommendations and rationales for closure of the engineering item,

the first and second database entities of investigative data and quality assurance data related in at least a one-to-many relationship of one investigative data to a plurality of quality assurance data through the engineering item of the first database of the investigative data;

receive:

input data for the engineering item, including input data for the trackable attributes including classifications and keywords defined according to the vocabulary and the environment of the engineering system problem at the enterprise engineering program level, the evidence, the engineering team, the action item, and

input data for at least two review board items;

categorize the engineering item at the enterprise engineering program level across the plurality of engi-

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neering items and the plurality of engineering systems, according to the input data for the trackable attributes including classifications and keywords defined according to the vocabulary and the environment of engineering system problems at the enterprise engineering program level across the plurality of engineering items and the plurality of engineering systems,

to thereby indicate an open engineering item, assignment of the at least two review board items to the opened engineering item and a relationship in the at least one-to-many relationship of the input data of the first database entity of the investigative data of the engineering item to the input data of the second database entity of quality assurance data of the at least two review board items, and

cross-reference, according to the input data of the classifications and keywords for the opened engineering item and the categorization of a plurality of other engineering items of the first database of investigative data, the first and second database entities of investigative data and quality assurance data related in the at least one-to-many relationship, to output a search result,

to thereby support the closure of the opened engineering item through the assigned review board items according to the search result of the cross-reference.

9. The apparatus according to claim 8, wherein the engineering item further includes a resolution, a disposition, identification of a user from among the engineering team having a lead investigative authority role for the engineering item.

10. The apparatus according to claim 8, wherein to receive the input data, an iterative engineering approach is supported involving discussions by the engineering item engineering team, presentations and discussions to the review board, drafting of the recommendations and rationales by the review board, assignment of action items to the engineering item engineering team by the review board, and closing outstanding action items for the closure of the opened engineering item, and

wherein to receive the input data of the review board item, the engineering team including at least one engineer having a lead investigative authority role is assigned to the opened engineering item, and respective engineers having a review approval authority role for the closure of the opened engineering item are assigned to the at least two review board items.

11. A computer system to implement at least two databases of input data for investigation and reviewing the investigation of an engineering system problem, the computer system comprising:

a client computer; and

a server computer communicably coupled to the client computer and configured to execute:

store, in a non-transitory computer readable medium, database entities that define for an enterprise engineering program an engineering system problem in a plurality of engineering systems of the enterprise engineering program,

a first database entity of investigative data including a plurality of engineering items, an engineering item configured to:

specify an engineering system problem, which is as a result of an inspection, a test, and/or a review of a thing, hardware-component and/or software-component for an engineering system of the enterprise engineering program and identified

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with a discrepancy from and/or observation in behavior of a specified requirement,

based upon a plurality of attributes trackable at the enterprise engineering program level across the plurality of engineering items and the plurality of engineering systems, the trackable attributes including classifications and keywords defined according to a vocabulary and an environment of engineering system problems at the enterprise engineering program level across the plurality of engineering items and the plurality of engineering systems,

to thereby standardize storage of the engineering system problem at the enterprise engineering program level across the plurality of engineering items and the plurality of engineering systems so that categorization of the plurality of engineering items occurs at the enterprise engineering program level across the plurality of engineering items and the plurality of engineering systems,

specify one or more locatable computer readable data as evidence description information, or physical evidence location information, or any combinations thereof,

specify an engineering team of one or more users and assignable roles to the users for input data of investigation of the engineering system problem described in the engineering item, and

specify an action item in support of investigation of the engineering system problem; and

a second database entity of quality assurance data including a review board item configured to specify status of the review, a review board including a user and a role of the user for input data of review of the engineering item, and recommendations and rationales for closure of the engineering item,

the first and second database entities of investigative data and quality assurance data related in at least a one-to-many relationship of one investigative data to a plurality of quality assurance data through the engineering item of the first database of the investigative data;

receive from the client computer:

input data for the engineering item, including input data for the trackable attributes including classifications and keywords defined according to the vocabulary and the environment of the engineering system problem at the enterprise engineering program level, the evidence, the engineering team, the action item, and

input data for at least two review board items;

categorize the engineering item at the enterprise engineering program level across the plurality of engineering items and the plurality of engineering systems, according to the input data for the trackable attributes including classifications and keywords defined according to the vocabulary and the environment of engineering system problems at the enterprise engineering program level across the plurality of engineering items and the plurality of engineering systems,

to thereby indicate an open engineering item, assignment of the at least two review board items to the opened engineering item and a relationship in the at least one-to-many relationship of the input data of the first database entity of investigative data of the engi-

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neering item to the input data of the second database
entity of quality assurance data of the at least two
review board items; and
cross-reference, according to the input data of the clas-
sifications and keywords for the opened engineering 5
item and the categorization of a plurality of other
engineering items of the first database of investigative
data, the first and second database entities of investi-
gative data and quality assurance data related in the at
least one-to-many relationship, to output a search 10
result,
to thereby support the closure of the opened engineering
item through the assigned review board items accord-
ing to the search result of the cross-reference.

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